

Result of Student Satisfaction Survey

Session: 2023-2024

IQAC initiated the process of conducting Student Satisfaction Survey to ascertain the level of satisfaction by students with the objective of identifying the areas with scope of improvement. IQAC for the purpose prepared a structured form and students were instructed to give response for enhancing the effectiveness of teaching-learning process. The survey covered 500 randomly selected students from various departments and received informations were gleaned from response generated in the questionnaire as indicated below.

Sl. No.	Questions/Area of Scrutiny	Students Rating (%)				
		4	3	2	1	0
1	How much of the Syllabus was covered in the Class?	85% - 100% 32%	70% - 84% 59%	55% - 69% 7%	30% - 54% 1%	0% - 30% 1%
2	How well did the teachers prepare for the classes?	Thoroughly 50%	Satisfactorily 40%	Poorly 7%	Indifferently 3%	Won't teach at all 0%
3	How well were the teachers able to communicate?	Always effective 51%	Sometimes effective 32%	Just satisfactorily 7%	Generally ineffective 5%	Very poor communication 5%
4	The teachers' approach to teaching can best be described as.	Excellent 42%	Very Good 36%	Good 17%	Fair 4%	Poor 1%
5	Fairness of the internal evaluation process by the teachers.	Always Fair 50%	Usually Fair 42%	Sometimes unfair 4%	Usually unfair 4%	Unfair 0%
6	Was your performance in assignments discussed with you?	Every time 30%	Usually Fair 51%	Occasionally 12%	Rarely 6%	Never 1 %
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	Regularly 42%	Often 38%	Sometimes 8%	Rarely 8%	Never 4%
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly 41%	Very Well 46%	Moderately 9%	Marginally 3%	Not at all 1%
9	The institution provides multiple opportunities to learn and grow.	Strongly agree 26%	Agree 58%	Neutral 9%	Disagree 6%	Strongly disagree 1%
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time 42%	Usually 46%	Occasionally 11%	Rarely 1%	Never 0%
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time 22%	Usually 56%	Occasionally 13%	Rarely 9%	I don't have a mentor 0%
12	The teachers illustrate the concepts through examples and applications.	Every time 59%	Usually 32%	Occasionally 4%	Rarely 3%	Never 2%
13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully 46%	Reasonably 43%	Partially 8%	Slightly 2%	Unable to 1%

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Sl. No.	Questions/Area of Scrutiny	Students Rating (%)				
		1	2	3	4	5
14	Teachers are able to identify your weakness and help you to overcome them.	Every time 28%	Usually 44%	Occasionally 16	Rarely 9%	Never 3%
15	The institution makes effort to engaged students in the monitoring, review and continuous quality improvement of the teaching-learning process.	Strongly agree 40%	Agree 51%	Neutral 7%	Disagree 2%	Strongly disagree 0
16	The institute / Teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent 38%	Moderate 49%	Somewhat 7%	Very little 4%	Not at all 2%
17	Teachers encouraged you to participate in extra-curricular activities.	Strongly agree 54%	Agree 39%	Neutral 5%	Disagree 1%	Strongly disagree 1%
18	Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent 39%	Moderate 40%	Somewhat 4%	Very little 9%	Not at all 8%
19	What percentage of teachers use ICT tools such as LCD Projector, Multi media etc. while teaching	Above 90% 18%	70 - 89% 32%	50 - 69% 29%	1 - 30% 9%	Below 29% 12%
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree 59%	Agree 32%	Neutral 3%	Disagree 4%	Strongly disagree 2%

Findings:

On the basis of the ratings given by the students for different parameters, the level of satisfaction can be calculated as **very satisfactory**.

Suggestions received during SSS:

1. ICT tools should be provided in each class rooms.
2. The College Library as well as Departmental Library should be enriched with more reference books.
3. Counselling cell for students should be introduced .
4. Arrangement should be made for regular educational tour.
5. Class rooms should be made more spacious with provision of modern equipment.
6. National / International Seminars and Workshops should be organized at regular interval.
7. Vocational course should be introduced.
8. Boy's hostel should be provided.

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